



# Nationwide access to providers through UnitedHealthcare

## PPO, POS, Access America, Access America Value, and Ocean State Access America


Whether you are contracted with Harvard Pilgrim Health Plan directly or through our national network in partnership with UnitedHealthcare, you can see any PPO, POS, Access America, Access America Value, or Ocean State Access America member.

Unlike traditional HMO members who are required to stay in the Harvard Pilgrim network, our commercial PPO, POS, and national plan members have the flexibility to seek in-network coverage when they are outside our service area through UnitedHealthcare.

Coverage	PPO/POS
<b>In-network</b> coverage via national network (UnitedHealthcare)	✓
<b>Out-of-network</b> coverage (higher cost)	✓

## PPO/POS member ID card

**Look for product type PPO or POS**



POS

ID#: HPO  
Name:

IN OV: Ded then 20%  
ER: IN Ded then 20%  
Rx: VALUE \$5\*/\$20\*/\$30\*/\$50\*/\$30\*  
\*Ded applies

IN Ded: \$3,300  
OON Ded: \$6,600  
IN OOPM: \$5,000  
OON OOPM: \$10,000

UnitedHealthcare®  
Options PPO Network

**Optum Rx®**

BIN 610011 PCN HPHC

**Notice to Members**

- For Member Services, call: **888-333-HPHC (4742)**
- In a medical emergency, go to the nearest emergency facility or call **911** or other emergency number
- If hospitalized, notify the Plan within 48 hours
- Contact the Plan at **800-708-4414** to request approval for:
  - admission by a non-participating physician and/or hospital
  - all services listed in the Schedule of Benefits requiring approval

**Notice to Providers**

- In MA, ME, NH, RI, VT: **800-708-4414** or [www.harvardpilgrim.org](http://www.harvardpilgrim.org)
- Claims: Payer ID: 04271  
HPHC, PO Box 699183, Quincy MA 02269-9183
- Other States: **800-693-5254**  
United Health Shared Services  
Claims: Payer ID 39026  
Group Number: 11-123456  
PO Box 30783, Salt Lake City, UT 84130-0783 • <https://uhss.umar.com>

Please refer to your evidence of coverage for a full description of your benefits.  
[www.harvardpilgrim.org](http://www.harvardpilgrim.org)

UnitedHealthcare®  
Options PPO Network

MP

**Access to UnitedHealthcare Options PPO Network**

## Submitting claims (UnitedHealthcare providers)

<b>Paper claims</b>	United Health Shared Services P.O. Box 30783 Salt Lake City, UT 84130-0783
<b>Payer ID</b>	39026
<b>Group number</b>	11-123456

## Questions?

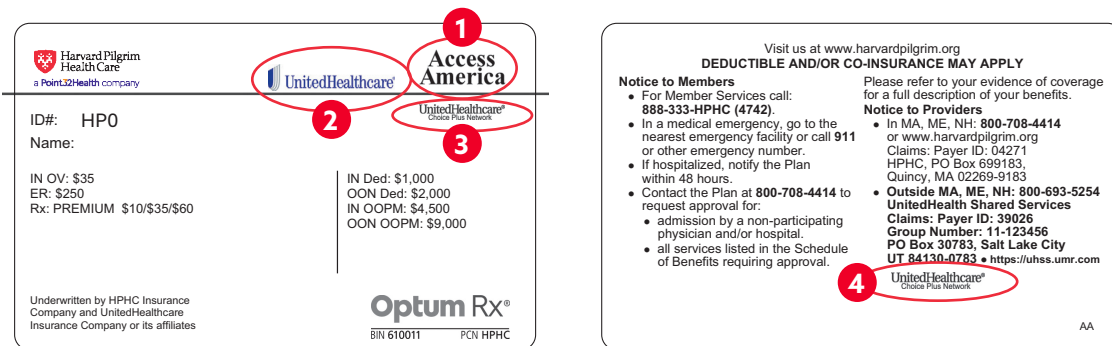
<b>Access</b>	Access member eligibility and claims information at <a href="http://uhss.umar.com">uhss.umar.com</a> .
<b>Support</b>	For support, contact UnitedHealthcare at 800-693-5254.

## About Access America, Access America Value, and Ocean State Access America

Access America, Access America Value, and Ocean State Access America offer in-network national coverage through our partnership with UnitedHealthcare. This is a good option for multi-state employers with members who live across the country. These plans provide members with the flexibility to see doctors and hospitals without the need to obtain referrals. Although having a primary care provider is encouraged, members are not required to have one.

Coverage	Access America	Access America Value	Ocean State Access America
<b>In-network</b> coverage via national network (UnitedHealthcare)	✓	✓	✓
<b>Out-of-network</b> coverage (higher cost)	✓	X Except emergent care	✓

## Member ID card



On the **front** of the card, look for:

- 1** **product name** (Access America, Access America Value, or Ocean State Access America)
- 2** the **UnitedHealthcare** logo
- 3** Access to **UnitedHealthcare Choice Plus Network**

On the **back** of the card, look for:

- 4** Access to **UnitedHealthcare Choice Plus Network**