





Your essential resources for news and operations

Find all the information and self-service tools you need within the pages of our provider website, secure portals, and monthly e-newsletter!

> Visit our provider website

Go to <u>www.point32health.org/provider</u> to quickly access important information and resources, including:

- · Medical, pharmacy, and payment policies
- Provider Manuals
- · Training information and videos
- User guides
- Information on electronic services (electronic funds transfer, EDI, and secure portals)
- Forms... and more!





Log in to our **Provider Portals**

Important **news and updates** are highlighted

Use the **Quick Navigation** for easy access to the top resources



Your essential resources for news and operations (cont.)

Use our secure portals for speedy self-service

Our electronic tools and resources make working with Point32Health quick and efficient, saving you time and minimizing your administrative burden.

Log in to our <u>HPHConnect</u> and <u>Tufts Health Plan</u> secure provider portals (available 24/7) to conduct a variety of transactions:

- · Verify member eligibility and benefits
- · Submit authorizations and referrals
- Perform claims transactions
- · View patient personal health records and more

Learn more at www.point32health.org/provider/electronic-services.



> Stay on top of the latest updates with our provider newsletter

Stay informed! Subscribe to *Insights and Updates for Providers,* our monthly electronic newsletter for:

- 60-day advance notifications
- Policy and procedure changes
- Billing and coding updates
- New initiatives, product information, and other news

You'll find the newsletter, which is published on the first of every month, on the website.



For greater convenience, register to receive the newsletter straight to your email box by visiting www.point32health.org/provider/news and hitting the *Subscribe* button.







