

Resumption of Utilization Management Requirements

Utilization management (UM) activities – including notification, prior authorization, and referral – for Harvard Pilgrim Health Care members will resume for dates of service beginning July 24, 2023. Includes:

- Commercial, Medicare Supplement, and Medicare Advantage StrideSM (HMO)/(HMO-POS)
- UM programs with vendors (such as NIA, Carelon, OncoHealth, Progeny, Optum/UBH, etc.)
- Medical and behavioral health
- Out-of-area/national network partner, United Healthcare

