

Submitting Utilization Management Requests

Including notification, prior authorization, and referrals

Before the waiver period (prior to 4/15/23)

Do Not Resubmit

Utilization management requirements apply. All approved notification, authorizations referrals are still valid. Do not resubmit.

Waiver period (4/15/23-7/23/23)

Do Not Submit

Utilization management requirements are waived for dates of service during this time. Do not submit a new request.

UM Requirements Restored (7/24/23 and beyond)

Submit Starting 7/10

For services starting with dates of service starting on 7/24 and after, utilization management requirements (prior authorization, referral and notification) apply. Submit new requests.

Continuity of Care

If dates of service begin during the waiver period and end on or after 7/24, please notify us to enable us to coordinate continuity of care.