

Selected Provider Networks

Provision of Covered Services

Harvard Pilgrim reserves the right to require that all members, or only those members enrolled in certain Harvard Pilgrim product offerings, receive certain covered services through a selected provider network.

Unless Harvard Pilgrim approves referral to a non-participating provider, facilities and clinicians must direct HMO members (and should direct POS and PPO members) to providers participating in the designated networks. For members to receive covered services on an in-network basis, as may be applicable under their plan benefits, such services must be rendered by providers participating in the selected network.

Provider Network Requirements

Harvard Pilgrim requires that provider networks allow Harvard Pilgrim to use practitioner performance data (such as quality, cost, resource use, or utilization information) as is required by the National Committee for Quality Assurance (NCQA).

PUBLICATION HISTORY

06/15/12	reviewed; no changes
06/15/13	added NCQA practitioner performance data requirement information
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