

Non-Invasive Airway Assist Devices (CPAP, APAP, and BiPAP)

Harvard Pilgrim requires notification from durable medical equipment (DME) providers for Non-Invasive Airway Assist Devices (CPAP, APAP and BiPAP) for members 18 years of age and older enrolled in commercial HMO, POS and PPO products.

Notification is also required for replacement of Non-Invasive Airway Assist Devices.

Action Required

Notification and the requested count associated with each code is required for the following sleep therapy DME:

Code	Description
E0470	Respiratory assist device, bi-level pressure capability, without backup rate feature, used with noninvasive interface, e.g., nasal or facial mask (intermittent assist device with continuous positive airway pressure device)
E0471	Respiratory assist device, bi-level pressure capability, with back-up rate feature, used with noninvasive interface, e.g., nasal or facial mask (intermittent assist device with continuous positive airway pressure device)
E0601	Continuous airway pressure (CPAP) device

Please refer to the *Notification Policy* for definitions of “timely notification.”

Notification is not required for members under 18 years of age. The servicing provider should submit claims for members under 18 years of age as per standard claims submission protocol.

Electronic

Submit a transaction record with required information using the *HPHConnect* or NEHEN transaction service.

- Detailed *HPHConnect* instructions are available at www.harvardpilgrim.org/providers.
(Refer to the user guides on the Point32Health provider website at www.point32health.org/provider/training/provider-training-guides/)
- For NEHEN instructions, refer to your NEHEN documentation.

Harvard Pilgrim Response:

Evaluation is completed within two business days after receipt of relevant clinical information. The final status will be available online, and via mail.

Mail or Fax

Send notification to Harvard Pilgrim.

Mail: Harvard Pilgrim Health Care
Referral and Authorization Unit
1 Wellness Way
Canton, MA 02021

Fax: 800-232-0816

Harvard Pilgrim Response:

Evaluation is completed within two business days after receipt of relevant clinical information. The final status will be available online, and via mail.

Information Required

The following information is required for notification of an elective admission:

- Member's name and Harvard Pilgrim identification number
- Provider's name and National Provider Identifier (NPI)
- Requested DME descriptor or CPT code
- Diagnosis and/or ICD code
- Start date DME is to be dispensed

Notification Changes

Harvard Pilgrim must be notified when any change to the original notification occurs, such as a change in the date of service or a change in the type of service (e.g., inpatient admission following observation or surgical day care).

Electronic

Edit the existing transaction record or submit a new transaction record using the *HPHConnect* or NEHEN transaction service.

- Detailed *HPHConnect* instructions are available at www.harvardpilgrim.org/providers. (Refer to the user guides on the Point32Health provider website at www.point32health.org/provider/training/provider-training-guides/)
- For NEHEN instructions, refer to your NEHEN documentation.

Mail, Fax or Telephone

Send notification of change to Harvard Pilgrim.

Mail: Harvard Pilgrim Health Care
Referral and Authorization Unit
1 Wellness Way
Canton, MA 02021

Fax: 800-232-0816

Phone: 800-708-4414

Sleep Therapy Provider Requirements

Harvard Pilgrim requires that sleep diagnostic providers allow Harvard Pilgrim to use practitioner performance data (such as quality, cost, resource use, or utilization information) as is required by the National Committee for Quality Assurance (NCQA).

PUBLICATION HISTORY

06/15/17	original documentation
04/01/20	removed A-codes, no longer require notification; updated Harvard Pilgrim's response under "Electronic" and "Telephone or Mail" sections; added language related to replacement requests
01/08/21	removed codes E0561 and E0562, no longer require notification
11/09/23	updated hyperlink
08/15/24	updated web address for HPHConnect/User Guides

10/01/24 updated mailing address to 1 Wellness Way, Canton, MA 02021
11/01/24 updated Action Required section to remove phone number; administrative edits