

Nationwide access to providers through UnitedHealthcare

PPO, POS, Access America, Access America Value, and Ocean State Access America


Whether you are contracted with Harvard Pilgrim Health Plan directly or through our national network in partnership with UnitedHealthcare, you can see any PPO, POS, Access America, Access America Value, or Ocean State Access America member.

Unlike traditional HMO members who are required to stay in the Harvard Pilgrim network, our commercial PPO, POS, and national plan members have the flexibility to seek in-network coverage when they are outside our service area through UnitedHealthcare.

	PPO/POS
In-network coverage via national network (UnitedHealthcare)	✓
Out-of-network coverage (higher cost)	✓

PPO/POS member ID card

Look for product type **PPO** or **POS**



PPO

ID#: HP-00
Name:

IN OV: \$25/\$40
ER: \$100
RX: PREMIUM \$5/\$15/20%/20%

IN DED: \$1,500
OON DED: \$3,000
IN OOPM: \$3,000
OON OOPM: \$6,000

Optum Rx[®]
BIN 610011 PCN HPHC

Access to **UnitedHealthcare Options PPO Network**


Notice to Members

- For Member Services, call: **888-333-HPHC (4742)**
- In a medical emergency, go to the nearest emergency facility or call **911** or other emergency number
- If hospitalized, notify the Plan within 48 hours
- Contact the Plan at **800-708-4414** to request approval for:
 - admission by a non-participating physician and/or hospital
 - all services listed in the Schedule of Benefits requiring approval

Notice to Providers

- In MA, ME, NH, RI, VT: **800-708-4414** or www.hphc.org
Claims: Payer ID: 04271
HPHC, PO Box 699183, Quincy MA 02269-9183
- Other States: **800-693-5254**
United Health Shared Services
Claims: Payer ID 39026
Group Number: 11-123456
PO Box 30783, Salt Lake City, UT 84130-0783 • <https://uhss.umr.com>

Please refer to your evidence of coverage for a full description of your benefits.
www.hphc.org

UnitedHealthcare[®] Options PPO Network  PI

Submitting claims (UnitedHealthcare providers)

Paper claims: United Health Shared Services
P.O. Box 30783
Salt Lake City, UT 84130-0783

Payer ID: 39026

Group number: 11-123456

Questions?

- Access** member eligibility and claims information at uhss.umr.com.
- For support**, contact UnitedHealthcare at 800-693-5254.

About Access America, Access America Value, and Ocean State Access America

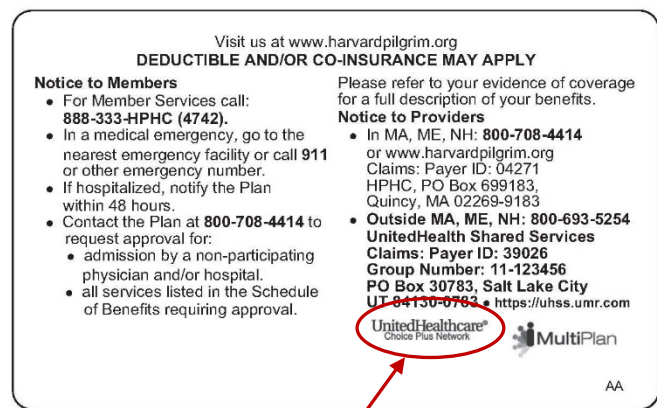
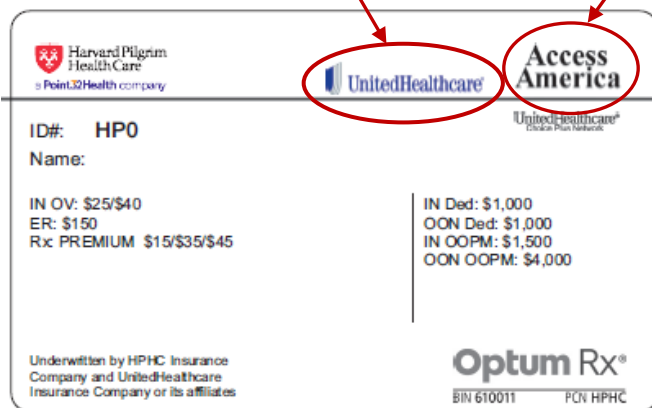
Access America, Access America Value, and Ocean State Access America offer in-network national coverage through our partnership with UnitedHealthcare. This is a good option for multi-state employers with members who live across the country. These plans provide members with the flexibility to see doctors and hospitals without the need to obtain referrals. Although having a primary care provider is encouraged, members are not required to have one.

	Access America	Access America Value	Ocean State Access America
In-network coverage via national network (UnitedHealthcare)	✓	✓	✓
Out-of-network coverage (higher cost)	✓	✗ <i>Except emergent care</i>	✓

Member ID card

On the front of the card, look for:

- **product name** (Access America, Access America Value, or Ocean State Access America)
- **the UnitedHealthcare logo**



Access to **UnitedHealthcare Choice Plus Network**