

Tufts Health Plan SCO



a Point32Health company

Differentiating between SCO-Special Needs Plan (HMO SNP) and SCO Medi members

Tufts Health Plan Senior Care Options (SCO) consists of two comprehensive health plan offerings: **Tufts Health Plan SCO-Special Needs Plan (HMO SNP)** and **Tufts Health Plan SCO Medi**. This guide serves to aid you in identifying members of each, and in verifying these members' eligibility status.

	SCO-HMO SNP plan (dual eligible members)	SCO Medi plan (Medicaid-only members)																																																																		
<p>Overview</p>	<ul style="list-style-type: none"> Offered to individuals aged 65 and over who are dual-eligible and live in the plan service area Operates as both a Medicare Advantage HMO SNP and a MassHealth SCO plan, and covers all Medicare and MassHealth Standard (Medicaid) reimbursable services through a network of contracted providers 	<ul style="list-style-type: none"> Offered to individuals aged 65 and over who are eligible for MassHealth Standard (Medicaid) only and live in the plan service area Operates as a MassHealth SCO plan and covers Medicare and MassHealth-reimbursable services through a network of contracted providers 																																																																		
<p>Identifying our SCO-HMO SNP and SCO Medi members</p>	<p>SCO-HMO SNP (dual eligible) members' ID cards display the product name "Senior Care Options (HMO SNP)".</p>	<p>Whereas SCO Medi members' ID cards say simply "Senior Care Options".</p>																																																																		
<p>Verifying member eligibility status</p>	<p>Our providers can verify the eligibility status of Tufts Health Plan SCO-HMO SNP and SCO Medi members using Tufts Health Plan's secure provider portal, or using MassHealth's Eligibility Verification System (EVS). We recommend the use of EVS for more comprehensive member eligibility information for these members.</p> <p>Tufts Health Plan's provider portal – what you'll see:</p> <table border="1"> <thead> <tr> <th>Plan Code</th> <th>Plan Name</th> <th>BLK</th> <th>GRE Rule</th> </tr> </thead> <tbody> <tr> <td>SCO DUAL</td> <td>Tufts Medicare Preferred Senior Care Options (HMO SNP)</td> <td>0167</td> <td>Tufts Health Plan Senior Care Options (HMO SNP)</td> </tr> <tr> <td>SCO DUALC</td> <td>Tufts Medicare Preferred Senior Care Options CW (HMO SNP)</td> <td>0167</td> <td>Tufts Health Plan Senior Care Options (HMO SNP)</td> </tr> <tr> <td>SCO MEDI</td> <td>Tufts Medicare Preferred Senior Care Options</td> <td>0168</td> <td>Tufts Health Plan Senior Care Options</td> </tr> </tbody> </table> <p>MassHealth's EVS – what you'll see:</p> <ul style="list-style-type: none"> EVS SCO-HMO SNP (dual eligible) – also displays Medicare coverage: <table border="1"> <thead> <tr> <th colspan="4">List of Other Insurance Plans</th> </tr> <tr> <th>Policy #</th> <th>Carrier Name</th> <th>Coverage Type</th> <th>Date Range</th> </tr> </thead> <tbody> <tr> <td></td> <td>MEDICARE A CLAIM</td> <td>MEDICARE A</td> <td>11/18/2024 11/18/2024</td> </tr> <tr> <td></td> <td>MEDICARE B CLAIMS</td> <td>MEDICARE B</td> <td>11/18/2024 11/18/2024</td> </tr> <tr> <td></td> <td>TUFTS ASSOCIATED HEALTH MAINTENANCE ORG</td> <td>HMO SENIOR PLANS (MCARE PART C)</td> <td>11/18/2024 11/18/2024</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="4">List of Managed Care Data (for MCO/ACO)</th> </tr> <tr> <th>Name</th> <th>NPI</th> <th>Phone</th> <th>Date Range</th> </tr> </thead> <tbody> <tr> <td>TUFTS HEALTH PLAN</td> <td></td> <td>(617) 972-9400</td> <td>11/18/2024 11/18/2024</td> </tr> </tbody> </table> <ul style="list-style-type: none"> EVS SCO Medi (Medicaid-only) – displays MassHealth coverage: <table border="1"> <thead> <tr> <th colspan="2">Dates of Eligibility</th> </tr> <tr> <th>Date Range</th> <th>Eligibility Status</th> </tr> </thead> <tbody> <tr> <td>11/20/2024 11/20/2024</td> <td>MASSHEALTH STANDARD</td> </tr> </tbody> </table> <p>The information below refers to the MASSHEALTH STANDARD coverage for 11/20/2024 to 11/20/2024.</p> <p>Eligibility Restrictive Messages</p> <p>Restrictive Messages 991 / 991 Certain HSN dental services available at community health centers and hospital-based health centers.</p> <table border="1"> <thead> <tr> <th colspan="4">List of Managed Care Data (for MCO/ACO)</th> </tr> <tr> <th>Name</th> <th>NPI</th> <th>Phone</th> <th>Date Range</th> </tr> </thead> <tbody> <tr> <td>TUFTS HEALTH PLAN</td> <td></td> <td>(617) 972-9400</td> <td>11/20/2024 11/20/2024</td> </tr> </tbody> </table>		Plan Code	Plan Name	BLK	GRE Rule	SCO DUAL	Tufts Medicare Preferred Senior Care Options (HMO SNP)	0167	Tufts Health Plan Senior Care Options (HMO SNP)	SCO DUALC	Tufts Medicare Preferred Senior Care Options CW (HMO SNP)	0167	Tufts Health Plan Senior Care Options (HMO SNP)	SCO MEDI	Tufts Medicare Preferred Senior Care Options	0168	Tufts Health Plan Senior Care Options	List of Other Insurance Plans				Policy #	Carrier Name	Coverage Type	Date Range		MEDICARE A CLAIM	MEDICARE A	11/18/2024 11/18/2024		MEDICARE B CLAIMS	MEDICARE B	11/18/2024 11/18/2024		TUFTS ASSOCIATED HEALTH MAINTENANCE ORG	HMO SENIOR PLANS (MCARE PART C)	11/18/2024 11/18/2024	List of Managed Care Data (for MCO/ACO)				Name	NPI	Phone	Date Range	TUFTS HEALTH PLAN		(617) 972-9400	11/18/2024 11/18/2024	Dates of Eligibility		Date Range	Eligibility Status	11/20/2024 11/20/2024	MASSHEALTH STANDARD	List of Managed Care Data (for MCO/ACO)				Name	NPI	Phone	Date Range	TUFTS HEALTH PLAN		(617) 972-9400	11/20/2024 11/20/2024
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