

Completing Multi-Factor Authentication in HPHConnect

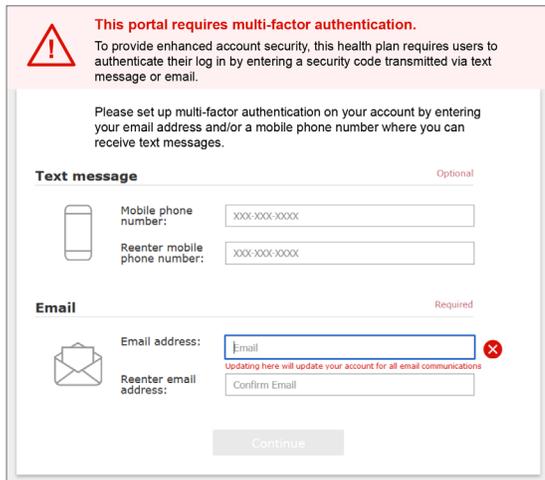
As an added security measure, we're implementing a multi-factor authentication process which providers can quickly complete via email or text message.

- **If you're already registered** for HPHConnect, you'll be prompted to choose your communication preference the first time you log in to the portal.
- **Providers who are new** to the portal will choose their preference during the HPHConnect registration process.

The screen shots below display the authentication prompts:

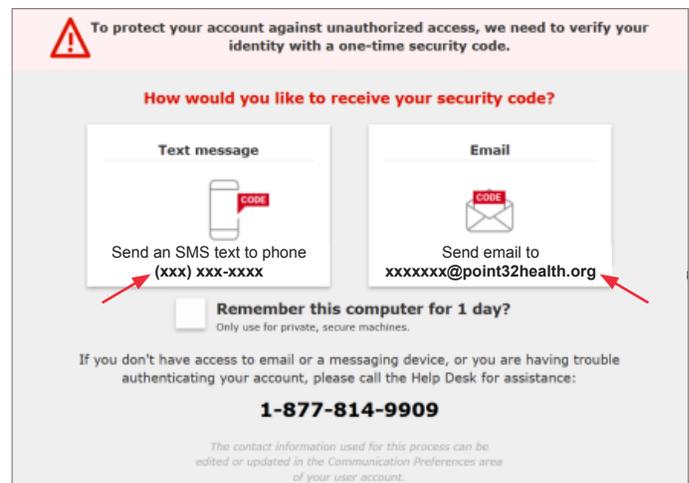
Step 1:

Enter your mobile phone number and/or an email address.



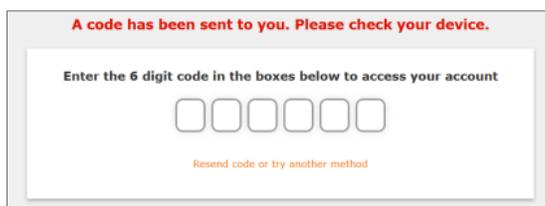
Step 2:

Verify how you would like to receive your security code.



Step 3:

Check your email or text message and enter your 6-digit code.



Step 4:

"Confirmed!" message received.

